



**INFORMATIONAL MEMORANDUM**

**OIR-06-004M**

**ISSUED**

**March 13, 2006**

Office of Insurance Regulation

**Kevin M. McCarty**

Commissioner

**All Property and Casualty Insurers**

**Hurricane Mediation Program**

The purpose of this Memorandum is to notify Florida property and casualty insurers that pursuant to Section 627.7015(4), Florida Statutes, the Department of Financial Services (DFS) has adopted by rule a property insurance mediation program for personal residential property, Rule 69JER06-01, "Mediation Procedures for Resolution of Disputed Personal Lines Insurance Claims Arising from the 2004 and 2005 Hurricanes and Tropical Storms".

All property and casualty insurers with claims arising out of the 2004 and 2005 hurricanes and tropical storms should become familiar with this rule and comply with it, as required by Section 627.7015, Florida Statutes.

Additional questions regarding this Informational Memorandum may be directed to: Bob Prentiss, Assistant General Counsel, at [bob.prentiss@fldfs.com](mailto:bob.prentiss@fldfs.com) or 850-413-4183.